

Implemented fairly and reasonably 5 4 3 2 1

2. TRAINING PROCESSES

i) I am finding that the training program and process is :

Being completed as described	5	4	3	2	1
Helpful	5	4	3	2	1
Meeting expectations	5	4	3	2	1
Well organised	5	4	3	2	1
As described in pre-enrolment information	5	4	3	2	1

ii) I have found that the training and assessment support and guidance available so far through my studies when required:

Helpful	5	4	3	2	1
Met expectations	5	4	3	2	1
Well Organised	5	4	3	2	1

3. TRAINERS AND ASSESSORS

i) I have found the Trainers and Assessors to be:

Knowledgeable	5	4	3	2	1
Helpful	5	4	3	2	1
Friendly	5	4	3	2	1
Clearly directed	5	4	3	2	1

ii) Access to the Trainers and Assessors has been appropriate regarding:

General inquiries	5	4	3	2	1
Support required for non-course issues of concern	5	4	3	2	1

4. TRAINING CONDUCTED

i) I am finding the course content:

Stimulating	5	4	3	2	1
Informative	5	4	3	2	1
Well organised	5	4	3	2	1
To be delivered within set timeframes	5	4	3	2	1
Allows ample opportunity for discussion	5	4	3	2	1
Prepared me for assessment	5	4	3	2	1
As described in pre-enrolment information	5	4	3	2	1

ii) I am aware of my current course progress in order to complete my training.

5	4	3	2	1
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5. ASSESSMENTS CONDUCTED

i) The assessments undertaken so far in my course were:

Clear and easy to understand	5	4	3	2	1
Appropriate for the course	5	4	3	2	1
Fair and reasonable	5	4	3	2	1

6. ASSESSMENT TOOLS/TRAINING MATERIAL

i) The Training and Assessment materials and resources used throughout the course so far were:

Easy to understand	5	4	3	2	1
Well-presented	5	4	3	2	1

ii) I have found the training material/resources/assessments to be:

Appropriate to the training program	5	4	3	2	1
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7. SUPPORT SERVICES

i) Support has been made available if required

5	4	3	2	1
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ii) Ability and process to access support services has been explained to me

5	4	3	2	1
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|------|--|---|---|---|---|---|
| iii) | I am aware of how to access the Support Services Officer | 5 | 4 | 3 | 2 | 1 |
| iv) | Whilst attending the RTO (including travel to and from the RTO) I feel safe | 5 | 4 | 3 | 2 | 1 |

8. FURTHER COMMENTS

If you have additional comments, please use the space below:

Thank you for your feedback